

Office of Institutional Research & Effectiveness Faculty/Staff Professional Development August 12, 2022

Quality Enhancement Plan (QEP) QEP Title- Student Retention: Stepping Stones to Success SACSCOC On-campus Interview Questions

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# "This morning, I come in the spirit of Excellence and Excitement about all things QEP!"



**Oral Communication • Written Communication • Academic Advising** 

The narrative spoken about the QEP should always use words such as:

Priority Collaborative Pragmatic Improvement

Student-centered

**Comprehensive** Fundamental

Useful Data-Driven



MILES COLLEGE QEP **STUDENT RETENTION:** STEPPING STONES TO SUCCESS Oral Communication • Written Communication • Academic Advising

## **Miles College Mission Statement**

## The QEP must align with its institution's mission statement and strategic goals. <u>cultivates</u>

#### **intellectual**

#### <u>civic</u>

#### rigorous study,

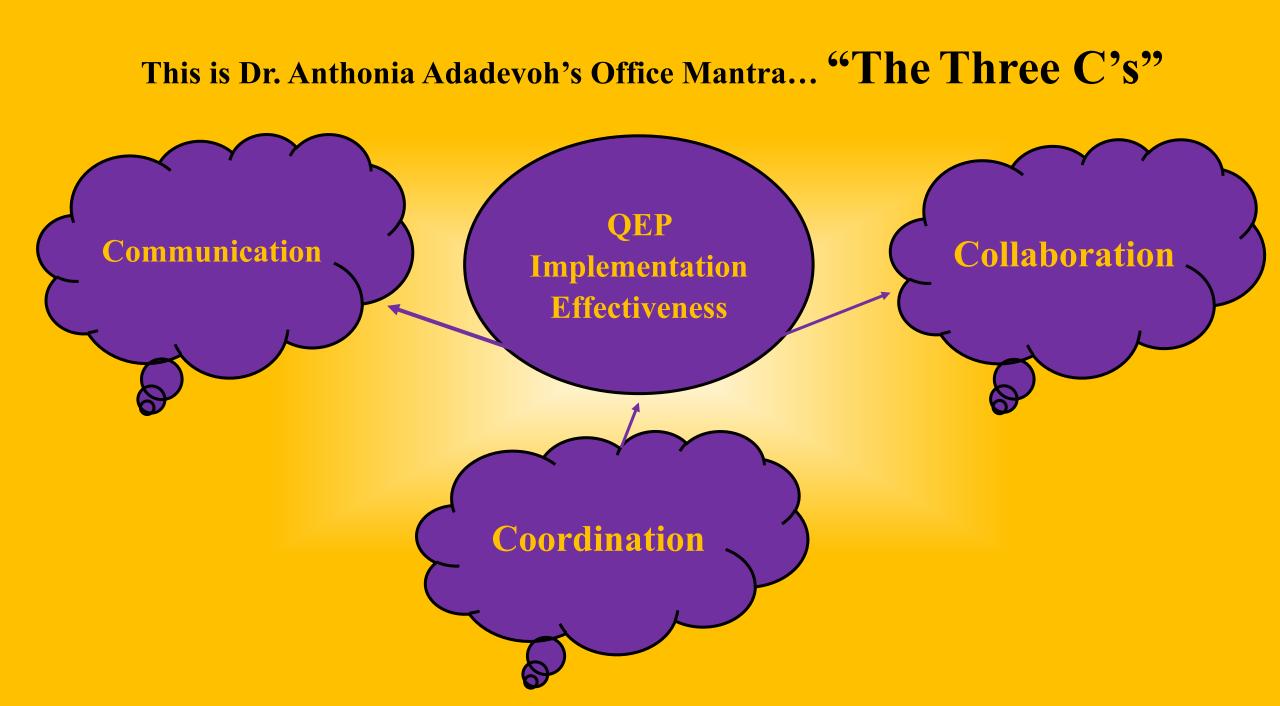
#### scholarly inquiry,

#### spiritual awareness

Miles College is a senior, private, liberal arts Historically Black College with roots in the Christian Methodist Episcopal Church. The College through dedicated faculty \_\_\_\_\_\_ students to seek knowledge that leads to \_\_\_\_\_\_ and \_\_\_\_\_ empowerment. Students are transformed through \_\_\_\_\_\_, \_\_\_\_\_, and \_\_\_\_\_\_, thereby enabling graduates to become responsible citizens who help shape the global society.

## SACSCOC States...

The **Quality Enhancement Plan** is an integral component of the reaffirmation of the accreditation process with the Southern Association of Colleges and Schools Commission on Colleges (SACS-COC) and is derived from an institution's ongoing comprehensive planning and evaluation processes. It reflects and affirms a commitment to enhancing overall institutional quality and effectiveness by focusing on an issue that the institution considers important to improving student learning outcomes and/or student success. The document submitted by the institution demonstrates that its QEP (a) has a topic identified through its ongoing, comprehensive planning and evaluation processes; (b) has broad-based support of institutional constituencies; (c) focuses on improving specific student learning outcomes and/or student success; (d) commits resources to initiate, implement and complete the QEP; and (e) includes a plan to assess achievement. The On-Site Reaffirmation Committee reviews the document and conducts interviews to determine whether the institution has demonstrated compliance with Standard 7.2.





## **Faculty Professional Development Learning Outcomes**

#### **Faculty/Staff will be able to:**

- **1.** Articulate acceptable responses to address *SACSCOC* QEP on-site interview questions.
- **2. Demonstrate** acceptable knowledge about Miles College's QEP to the *SACSCOC* on-site review team on October 4 6, 2022.

# Learning is Social... It's Time to Engage!



<image>

(Refer to Handout)



## **Questions 1 – 5**

## **Discuss with your THOUGHT-PARTNER.**

## **<u>A Thought-Partner is someone who</u>:**

- 1. Challenges your thinking.
- 2. Causes you to modify or change your paradigms, assumptions, or actions.
- 3. Has information or a way of thinking that provokes you to innovate or otherwise leads to value creation in your business, career, or life.



# **Popcorn Share-out!**



**SACSCOC:** *Did the institution identify a topic through its ongoing, comprehensive* 

planning and evaluation processes?

Answer: YES.

#### **Guiding Question:**

 What's so important about having an evaluation process? (Pros & Cons)



**Oral Communication • Written Communication • Academic Advising** 

**SACSCOC**: *Does the topic have broad-based support of institutional constituencies?* 

Answer: YES.

#### **Guided Question:**

 Why is broad-based support necessary? (Pros & Cons)



**Oral Communication • Written Communication • Academic Advising** 

**SACSCOC**: Does the topic focus on improving specific student learning outcomes and/or student success?

Answer: YES.

#### **Guided Questions:**

- Share your reflections about the data? (Pros & Cons)
- 2. Look at the desired outcome results over five years. Do you think the outcomes are attainable? Are the expectations too low, or too high?



**SACSCOC**: Has the institution committed resources to initiate, implement and complete

the QEP?

Answer: YES.

#### **Guided Question:**

What are your thoughts about the resources?
(Pros & Cons)



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## **HBCUs that utilizes Smarthinking**

**Shelton State Community College** Virginia State University **Morgan State Bowie State University- Main Campus Norfolk State** Southern University of New Orleans **Clark Atlanta University** Kentucky State University West Virginia State University South Carolina State University

Johnson C Smith University Jackson State CC Denmark Technical College Huston Tilloston University Cheyney University PA Albany State University

## **HBCUs that utilizes MyLab Writing**

Southern University A & M (Baton Rouge) Southern University Shreveport Shelton State Community College Jackson State University (Mississippi) Grambling State University

**SACSCOC**: *Does the QEP include a plan to assess achievement?* 

Answer: YES.

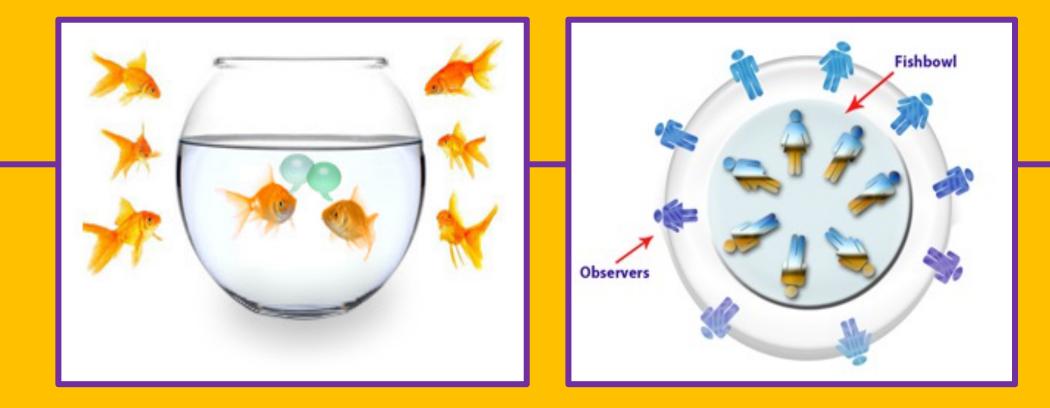
#### **Guided Questions:**

- 1. Why do you think so many institutions are cited by *SACSCOC* for their QEP Assessment Plan?
- 2. Why are we starting withAcademic Advising as the Pilot?

#### MILES COLLEGE QEP **STUDENT RETENTION: STEPPING STONES TO SUCCESS** Oral Communication • Written Communication • Academic Advising

## **Let's Practice!**

# Fishbowl Strategy Are there any volunteers to go inside the fishbowl?

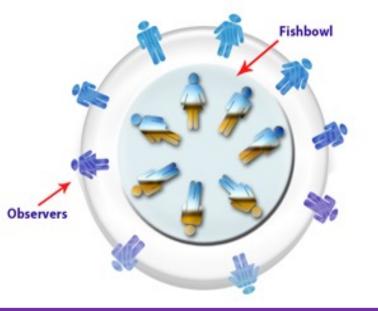


## **DIRECTIONS**

As an observer, take notes as I conduct an interview by asking *SACSCOC* oncampus interview questions. Please provide <u>honest</u> feedback on the responses that you hear.

## **Fishbowl Strategy**









# MOCK-UP #1

MILES COLLEGE QEP

STUDENT RETENTION:

Oral Communication

Academic Advising

STEPPING STONES

TO SUCCESS

Written Communication

MILES COLLEGE QEP

STUDENT RETENTION:

Oral Communication

Academic Advising

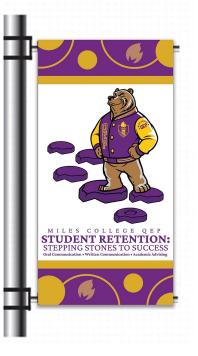
STEPPING STONES

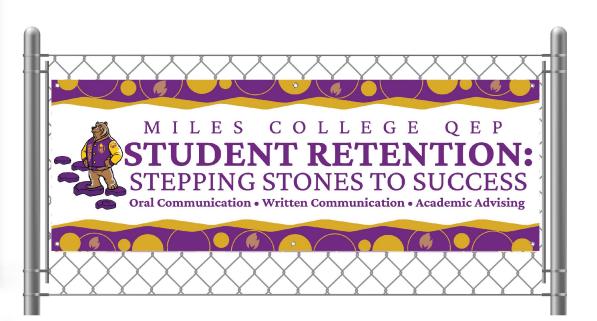
TO SUCCESS

Written Commun









STEPPING STONES TO SUCCESS Oral Communication Written Communication Academic Advising SACSCOC On-site Visitation October 4 – 6, 2022

"Proper Preparation Prevents Poor Performance."

-Stephen Keague

*"Success is the sum of details"* 

-Harvey Firestone

#### **Time for the QEP Pop Quiz!**

- 1. Name the virtual tutoring student support that will be used for the QEP.
- 2. When will the SACSCOC on-site committee visit Miles College?
- 3. Standard 7.2 has how many components? Explain one?
- 4. What do the letters QEP stand for?
- 5. What do the letters NACADA stand for?
- 6. What is the title of Miles College's QEP?



- 7. What are the Student Learning/Success Outcomes for Miles College's QEP?
- 8. Miles College's QEP will concentrate on \_\_\_\_\_ and \_\_\_\_\_ year students \_\_\_\_\_ consecutive semesters.
- 9. The desired goal is for Miles College to improve student retention by \_\_\_\_% by 2028.
- 10. Is the Miles College QEP a 3-year, 4-year, or 5-year plan?
- 11. The QEP will be collecting data from which General Education Courses?
- 12. Can Miles College be awarded SACSCOC Reaffirmation without a Quality Enhancement Plan?
- 13. Name at least four QEP subcommittees for Miles College?
- 14. How many people will be involved in Miles College's QEP?
- 15. For the QEP, instructors will implement the use of \_\_\_\_\_ Rubrics for \_\_\_\_\_ and \_\_\_\_\_ communication.
- 16. Name the writing adaptive-learning software that will be used for Miles College's QEP.
- 17. The QEP assessment measures will use both \_\_\_\_\_ and \_\_\_\_\_ assessments.
- 18. The Miles College's QEP Pilot Implementation will begin with student success standard \_ starting August 2022 December 2022.

#### Before I forget...

#### **The QEP Comprehensive Professional Development Plan** Please take 2 minutes to review.

**QEP Quick Facts for Students** Please take 1 minute to review. "Dr. Martin, Thank you for your leadership. This Professional Development Plan looks solid."

-Dr. M. Wells, Chair, Division of Humanities Zoom Chat Message July 25, 2022

#### Let's take 5 minutes before I continue...

Please scan this QR code to complete today's Professional Development Evaluation.



**Please leave written comments- Feedback Matters!** 

**Scroll down- Select Training Session (QEP) - Begin taking the survey** 



*"If you operate in compliance, you don't have to get into compliance."* 

-SACSCOC Quality Enhancement & Accreditation Institute, July 2022

## **Questions/Feedback/Comments**



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