



Office of Research & Institutional Effectiveness

## *“Student Retention: Stepping Stones to Success”*

### **QEP Mission Statement**

The QEP mission of Miles College is to create and implement an action plan that includes “stepping stones to success” embedded in the first four semesters that will lead to the retention and success of the first-time/first-year freshman cohort. These stepping stones would enable students to improve their written and oral communication skills, and will assist in providing students with the necessary academic advising, resources, and support services needed to accomplish their goals and achieve success.

### **QEP Conceptual Framework**

